

DOCKET NO. 11157SSUS02C (NORT10-00349)
Customer No. 33000

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: : K. Scott Ramey, et al.

For : METHOD, APPARATUS, AND ARTICLE OF MANUFACTURE
FOR WEB-BASED CONTROL OF A CALL SERVER

MAIL STOP PATENT APPLICATION

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

PRELIMINARY AMENDMENT

Please amend the above-identified application as follows: